

Please apply at:

[https://elcq.fa.us2.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX\\_2001/job/1176/?utm\\_medium=jobshare](https://elcq.fa.us2.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX_2001/job/1176/?utm_medium=jobshare)

## Department

Operations

## Status

Non-exempt

## Supervisor's Title

Area Manager

## Who we are

Water is the common thread that connects us all. We deliver vital, safe and reliable services which enable our communities to thrive.

Through infrastructure investment and Operational Excellence, we safeguard our natural resources for today and future generations. We've got this!

The Nexus Water Group team has an opportunity for a **Field Tech I based in Savannah, GA**. Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance.

## What you'll do

- Maintain accurate and up-to-date records.
- Document customer interaction and Field Activities in CC&B.
- Act as liaison between the customers and customer service personnel for problem/complaint resolution.
- Respond to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters.
- Provide on-site customer communication.
- Assist with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
- Constant, independent travel daily between worksites on Company time.
- Must work On-Call in rotation as scheduled; responds to emergency situations as required.

## Additional Responsibilities

- Perform minor meter maintenance and repair duties
- May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers.
- Determine consistency of meter readings; reports unusual cases of water usage to supervisor.
- Inspect meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicate irregularities on forms for necessary action by servicing department.
- Turn off service for nonpayment of charges in vacant premises, or on for new occupants.
- Assist with ordering parts and job costing.
- Assist with the installation and disconnection of water meters and sewer services.

- Perform other related duties as assigned.

### **What you'll bring**

#### Experience

- Requires at least 2 years of mechanical work experience

#### Education and Certification

- High school Diploma or GED
- Must maintain a valid driver's license.
- Require CDL/Class B License with tanker endorsement.

#### Nice to Have

- Water meter reading experience preferred
- May be in process of obtaining Distribution and/or Collections Systems certificate or first-level plant operating license.

#### Physical and Technical Skills

- Ability to frequently perform moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
- Ability to read meters, charts and gauges and accurately maintain records of plant operations.
- Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing.
- Ability to review, classify, categorize, prioritize and/or analyze data.
- Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment.
- Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies.
- Familiarity with computer applications MS Word, Excel and utilizing tablet and mobile device; ability to learn internal software programs Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.

#### Please note:

- Company vehicle provided.
- After-hour and weekend on-call support may be required
- Some travel may be required within service area
- Must be available to work shift work; weekend scheduling may be required

### **What we offer**

- **Health Benefits:** The first day of the month after your start, you'll have access to your health, dental, prescription and vision benefits to help you stay well. And that's just the start, we also offer virtual doctor visits, health savings and flexible spending accounts and more.
- **401(k) Program:** Employer contribution. Employer contribution made to the 401(k) plan are vested at 100% and start 30 days after your start.
- **Technology in the Workplace:** Access to most recent computer applications like Microsoft Suite, Video Conferencing tools and utilizing tablet, laptop and/or mobile device
- **Grow with us:** If you are interested in further developing your skillset within the role, we offer tuition reimbursements for any certification/licensing/self-development that you would like to explore.
- **Employee Resource Groups (ERG):** ERGs are voluntary employee groups that form based on shared characteristics or backgrounds and are sponsored by the organization.

- **Additional Benefits:** Other great benefits include company provided life insurance, parental leave, Employee Assistance Program, discounted pet insurance and discounts on hotels, cars, and more

### **Additional Comments**

This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

*Management maintains the right to assign or reassign duties and responsibilities at any time.*

The Nexus Water Group an E-Verify participating employer.

### **People Focused and Inclusive Culture**

We attract and develop connected, high performing people of diverse background, ethnicities and experiences, who achieve their goals in alignment with our purpose, vision, and values. Creating an inclusive and respectful work environment where everyone is included and able to do their best work and feel as though they belong.

We are committed to providing an inclusive and accessible candidate experience. Accommodations are available upon request. We thank all candidates for their interest; however, only those shortlisted will be contacted.

### **EEO Statement**

We are an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status, pregnancy, childbirth (or related medical condition), or any other characteristic protected by law.

To perform this job successfully, an individual must be able to perform each essential job duty satisfactorily. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform essential job functions.